

# Banking hardware cleaning guide

Datruie Process Automation

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## ATM external consumer interface touchscreens

All ATM external consumer interface touchscreens are either PCAP or SCAP technology. 70% isopropyl alcohol solution should not damage PCAP/SCAP touchscreens. It is important to follow application guidelines in the product publications. On SCAP, you do not want liquid to get in the seal between the plastic and the glass. We always recommend dampening a cloth then wiping. Do not spray or immerse the product in the alcohol.

## ATM internal touchscreens and back of machine

ATM internal touchscreens for diagnostics are resistive technology. Alcohol has the chance to damage resistive screens. Follow ATM cleaning guidelines for these screens.

## Plastic & metal surfaces

70% isopropyl alcohol can be used for cleaning plastics and keypads on ATMs. Cleaning of the powder coated metal surfaces with 70% isopropyl alcohol is acceptable.

\*Consult the Centers for Disease Control and Prevention (CDC) for disinfecting and cleaning processes. The CDC or the World Health Organization (WHO) are a good source of information. See the [CDC's Environmental Cleaning and Disinfection Recommendations](#).

**Keeping your hardware sanitized is critical to consumer health always. Especially now.**

**70% Isopropyl Alcohol**

**Proper, frequent cleaning should not impact the life or performance of the equipment**

## Cleaning Dos



**DO** use a microfiber cleaning cloth or cloth towel



**DO** spray the cleaner onto a cleaning cloth or cloth towel and then wipe the surface to be cleaned



**DO** clean with a cloth or towel that is damp but not soaked



**DO** consult trained service personnel for cleaning of the interior of electronic equipment

## Cleaning Don'ts



**DO NOT** spray cleaners directly onto equipment



**DO NOT** use abrasive cleaners (powders) or abrasive cleaning materials (scrub brush, scouring pad, etc.)



**DO NOT** soak the electronic equipment with cleaning liquid

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